



### Social Responsibility Key Performance Indicator (KPI) Tracking

CATEGORY	2016
Total Donations and Sponsorships	<b>\$16,484.00</b>
Community Involvement Contributions	<b>\$5,380.00</b>
Number of Employee Volunteer Hours - Personal	<b>1,208</b>
Number of Employee Volunteer Hours - LECU	<b>592</b>
Number of School Savings Program Participants	<b>106</b>
Number of Member Education Events	<b>8</b>
Small Business Credit Financing	<b>\$1,045,700.00</b>
Training Dollars Spent by CU	<b>\$36,670.00</b>
Employee Satisfaction	<b>89.00%</b>
Number of members with a free banking package	<b>1219</b>
Number of non-profit groups availing of free banking	<b>272</b>