

COVID-19: BRANCH CHANGES.

With social distancing measures in place, our members are relying on us to provide financial services, advice, and support in-branch, over the phone, and online. The following measures are currently in place to support your banking needs.

Effective June 25, 2020, all LECU branches will be open for in-branch member services Monday to Friday, **10:00 am to 4:00 pm**. Enhanced sanitization measures are in place for high-touch areas and hand sanitization stations are available for members*. We will be enforcing limitations on the number of members allowed in the branch at one time. Notices of these limitations are posted at the entrance to each branch.

In-branch Appointments

We are able to deliver banking services remotely and our employees are available via phone to help you manage your finances. As much as possible we will be conducting appointments over the phone however we recognize that there are times when a branch visit is necessary. As such, we are taking the following precautions for your safety and ours.

For services such as loan, mortgage and investment appointments, please proceed as follows:

- Call ahead. Reach out to one of our team members ahead of time to arrange for most of your appointment to take place over the phone.
- To reduce the need to visit the branch to drop off information for your appointment, you are encouraged to use the night deposit to drop off any forms that are required. Please inform us by phone or email that you have done so, or if you have any other questions.
- We have advanced sanitization measures in place and hand sanitization stations are available for all members and staff. Physical distancing must be maintained during your visit to the branch.
- You are encouraged to bring your own pen for signing documents, however, don't worry if you forget to bring one; we will certainly provide you with a pen which will be sanitized after each use.
- Click [here](#) for our complete staff directory.

* Subject to product availability.